We heal and inspire the human spirit.

To: Provider Network

From: IEHP - Provider Communication

Date: November 19, 2026

Subject: **Holiday Gift Policy Reminder**

Dear Valued Providers,

As we approach the holiday season, we would like to express our sincere gratitude for your ongoing partnership and support throughout the year.

In line with our commitment to ethical business practices, we would like to remind all providers, vendors, contractors, and external partners of our Gift Policy:

IEHP Team Members are prohibited from accepting any gifts or gratuities valued over $10.00 per year.

This policy applies to merchandise, services, meals, entertainment, or any other forms of kindness.

Your gift is your partnership with us; however, should you wish to send a holiday gift, please ensure it does not exceed the amount cited above and meets the following labeling criteria to assist us in managing deliveries effectively:

IEHP
Attn: < Recipient Name > – Holiday Gift
10801 6th Street
Rancho Cucamonga, CA 91730

Proper labeling allows our reception team to easily identify the package and follow the established "Personal Package" process, ensuring the intended recipient is notified and able to retrieve the item. **If a gift item is determined to exceed the maximum value of $10 permitted by IEHP, we will return the item back to you. For perishable items, team members are encouraged to share these items within their department.**

We appreciate your understanding and cooperation in helping us uphold the highest standards of integrity and compliance. Wishing you a joyful and peaceful holiday season!

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

All IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices